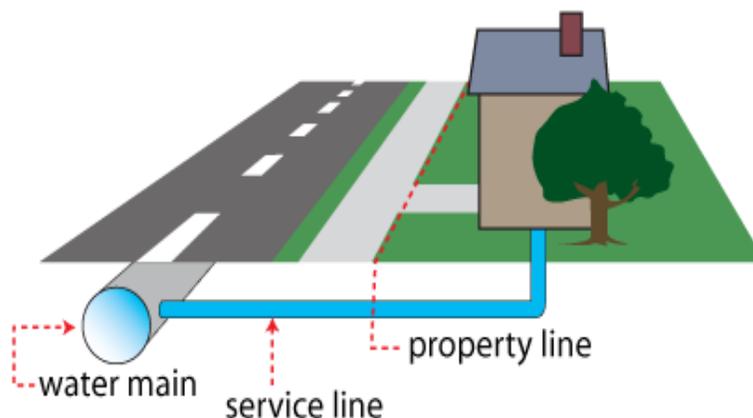


Village of Little Chute Water Department Lead Service Line Information

Lead Service Replacement Program

The Village of Little Chute's water distribution system (water mains) is virtually lead-free. However some older service lines in the Village are made from lead. The service line is the pipe that carries water from the main in the street to the home. Some homes in the Village will experience lead leaching from their service lines over time. A small amount of lead does leach into homes with a lead service line; however, **the Village with its water treatment process has met federal limits for lead and is in full compliance with U.S. Safe Drinking Water Act regulations.**

The Village Water Department modified its program to replace all **public** lead service lines during all new water main projects, and now encourages property owners to replace the private portion of the lead service line as well.



The following information is provided by the Centers for Disease Control and Prevention:

LEAD SERVICE REPLACEMENT FREQUENTLY ASKED QUESTIONS (FAQ)

The Village of Little Chute Water Department replaces lead service lines from the water main to the curb stop in conjunction with scheduled infrastructure upgrades, known as Capital Improvement Projects (CIP), and the customers have the choice to replace their private side service lines from the curb stop to the house.

UNDERSTANDING LEAD IN DRINKING WATER

Q. What are sources of lead in drinking water?

A. The lead pipe (service line) that connects the water main in the street to your household plumbing, as well as lead-based solder used to join copper pipe, brass and chrome plated brass faucets, and old galvanized household plumbing can release lead in drinking water.

Q. How can I ensure lead is no longer released in my drinking water?

A. The removal of lead in drinking water is most effective if the full lead service line is removed from both the public and private property. If you choose not to replace your private side pipe, lead can continue to dissolve in your drinking water. You should also replace galvanized plumbing, older lead soldered pipes, and brass fixtures and use a different plumbing material in your home.

Q. How can I confirm my home's water service pipe is lead?

A. Contact Village of Little Chute Water Department at (920) 788-7522 or email lcwater@newbc.rr.com. We will check our database or schedule a time to come to your house and attempt to determine what type of service line you have.

Q. I would like an independent lab to test my water. Who can I contact?

A. There are a number of state-certified independent labs in the Fox Valley area, including:
Badger Labs, 501 West Bell Street, Neenah WI. 920-729-1100
Clean Water Testing, 1990 Prospect Court, Appleton WI. 800-801-7590

Q. Where can I find additional information on the health effects associated with lead in drinking water?

A. Visit the EPA's website at <http://water.epa.gov/drink/info/lead/index.cfm>

CONSTRUCTION AND RESTORATION

Q. Where is the public service line?

A. Public service line is from the water main which is typically located in the street to the curb box, which is typically located in the terrace or sidewalk in front of the home.

Q. Will there be digging in my yard?

A. To minimize digging, a contractor could use a trenchless technology wherever possible that pulls the pipe between a few holes.

Q. What are the colored paint markings in my yard and on the street?

A. To prevent accidents, all contractors or property owners are required by law to call "Diggers Hotline" to locate and mark existing utility lines, prior to digging. You should move any special plantings when you see the "Diggers Hotline" markings. You should also locate, mark and **MAKE SURE YOU TELL THE CONTRACTOR** about underground items such as electronic dog fences or irrigation systems which may interfere with the lead service replacement.

Q. Who is responsible for repairing or replacing plumbing in my home?

A. The repair and replacement of private plumbing is the responsibility of the homeowner. The contractor will only hook up the new service line to the meter.

If you have any questions, please call

Little Chute Water Department

920-788-7522

lcwater@newbc.rr.com